Clyde Football Netball Club Seniors

Refund Policy

This policy outlines the circumstances in which registration fee refunds may be provided to players registering with the Clyde Football Netball Club Seniors. The policy aims to balance fairness to players with the Club's financial commitments, including league fees, insurance, affiliation costs, uniforms, equipment, and operational expenses.

Refund Requests

All refund requests must be submitted in writing to the Club President (president@clydefnc.com.au), Vice President (vicepresident@clydefnc.com.au) and Treasurer (treasurer@clydefnc.com.au) and include:

- Player name and contact details
- Team (Football or Netball)
- Reason for withdrawal

The Committee will assess all requests in accordance with this policy.

Refund Conditions

Before the commencement of the season

Players who withdraw before the season commences may receive a refund of registration fees paid to date less any non-refundable costs incurred by the Club, including league, insurance, administration or payment processing fees.

After the season has commenced

Requests received during the first four rounds of the season may be considered on a case-by-case basis. Any approved refund will be subject to the costs already incurred by the Club on behalf of the player. Refund requests received after Round 5 will not ordinarily be approved.

Player not placed in a team

A full refund will be provided if the Club is unable to place the player in a team for the season.

Player selection and playing opportunities

Registration fees contribute to the administration and delivery of the season, not a guarantee of selection in a particular team, position, or level of competition. Accordingly, requests for refunds based solely on selection decisions, playing position, or playing opportunities will not be approved.

Injury or exceptional circumstances

The Committee may consider partial refunds in circumstances such as season-ending injury, serious illness, relocation or other exceptional circumstances.

Club issued equipment

Any Club issued equipment, apparel or uniforms must be returned before a refund is processed. The value of unreturned items may be deducted from any approved refund.

Refund Administration and Approval

All refund requests will be assessed by the Club Committee in accordance with this policy, the Committee reserves the right to determine the amount of any refund, taking into account the timing of the withdrawal, the reason for the request, and any costs already incurred by the Club on behalf of the player.

Approved refunds will generally be processed within 14 days of the Committee's decision.

Document Control

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